

Ashford Health & Wellbeing Board (AHWB)

Partner Quarterly Update for the Healthwatch – Quarter 4: January to March 2015

<p>What's going on in our world</p>	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none">➤ Monthly meetings with Monitor regarding the EKHUFT CQC Action Plan and the dedicated team of volunteers is still on going and proceeding well.➤ Recently published positive reports following Enter & View visits to William Harvey A&E (plus other EKHUFT sites). Return visits planned for late Spring➤ Working with KMPT on the action plan regarding Mental Health Carers and Beds➤ Published our report about the support received from GPs by mental health patients. Copies of this report have been sent to every GP surgery
<p>Success stories since last AHWB</p>	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none">➤ Presented to the Ashford Chronic Pain Group explaining about Healthwatch Kent➤ Presented to Ashford CCG Practice Managers requesting that information be made available in all reception areas, this will be followed up➤ Presented to the Kent Seniors Forum➤ Attended the Public Open meeting with Sussex Partnership Foundation Trust at County Hall➤ Met with Simon Stevens, NHS England to discuss upcoming priorities➤ Latest Healthwatch Kent public meeting held on the Isle of Sheppey➤ Just completed 3 public events to talk about improvements to stroke services. Events were in West Kent but will feed into the Kent wide stroke review
<p>What we are focusing on for the next quarter <u>specific to the key projects</u></p>	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none">➤ Continue to work with the CCG in attending the Community Network meetings➤ Continue to look at ways that patient / public awareness can be built up involving Healthwatch Kent➤ Mental health & CAMHS➤ Complaints processes for health and social care➤ Dementia services➤ Care Plans➤ Visiting GP surgeries in Ashford to raise the profile of Healthwatch Kent➤ Improving public consultations – launching the Healthwatch Kent Best Practice Guide to Consultations➤ Planning for the Healthwatch Kent Red Bus which will travel across Kent in June gathering experiences from

	patients about services. More info to follow
Anything else relevant to AHWB priorities NOT mentioned above.	<p><u>Healthwatch Kent – Ashford focus</u></p> <ul style="list-style-type: none"> • We are going to be working to support EKUHFT on the development of their 5 year strategy. More info and how to get involved to follow • We will be involved with the Kent wide review of stroke and vascular services • Continuing to recruit and train new Healthwatch volunteers • Publishing our Strategic Priorities for 2015/16
Strategic challenges & risks including horizon scanning?	<u>Healthwatch Kent – Ashford focus</u>
Any thing else the Board needs to know	<u>Healthwatch Kent – Ashford focus</u>
Signed & dated	